

## skyticket Points Usage Terms

The skyticket Points Program (hereinafter referred to as the “Program”) is a proprietary rewards points system offered by Adventure, Inc. (hereinafter referred to as the “Company”), which operates the comprehensive comparison and reservation website “skyticket” (hereinafter referred to as the “Site”). This Program is available to customers who have registered as members of the skyticket Membership (hereinafter referred to as “skyticket Members”) and use the Site.

### ARTICLE 1 TERMS OF USE

---

The Points Usage Terms apply to customers who have registered as skyticket Members. The Company considers users of the Site to have agreed to these Points Usage Terms at the time they register as skyticket Members.

### ARTICLE 2 ELIGIBILITY OF SERVICES

---

The Company will grant skyticket Points (hereinafter referred to as “Points”) to skyticket Members who make a reservation for an eligible travel service, etc., on the Site and complete use of the said travel service. For example, Points will be granted when the customer, or another traveler using the account of the customer who made the reservation, stays at the reserved hotel or boards the reserved flight.

However, this does not apply in cases where payment is made by bank transfer, Pay-easy, or convenience store payment.

Details are as follows.

a. Services Eligible for Point Accrual

This site (website/mobile site/app) is for airline tickets, airline tickets + hotel (however, only the airline ticket portion is eligible for points), domestic tours (however, only the airline ticket portion is eligible for points), some car rentals (however, excluding those paid locally), ferry, and highway bus reservation services.

b. Services Not Eligible for Point Accrual

Offline flight reservations (such as reservations made via phone with skyticket customer support), direct reservations on partner sites, free reservations, study abroad services, travel insurance, and other reservation services determined by our company to be ineligible.

### ARTICLE 3 ABOUT POINT ACCRUAL

---

1. If you reserve a service eligible for point accrual, you'll receive a predetermined number of points based on your skyticket member status for every 1 US dollar of your payment (excluding fees, etc.), after you've finished using the service. Please check your My Page for details on your skyticket member status and the number of points awarded.

2. To calculate the number of points awarded, we use US dollars. If you pay in a currency other than US dollars, your payment will be converted to US dollars using the exchange rate at the time of payment, and then the number of points will be calculated.
3. skyticket Points will be awarded in accordance with the outlined schedule.
  - (1) Flights: Points are added on the first day of the month, two months after your boarding date. If you book multiple flight segments at once, points will be added on the first day of the month, two months after your final segment's boarding date.
  - (2) Hotels: Points are added on the first day of the month, two months after your check-out date. It might take a bit longer for us to get confirmation from the hotel, which could delay your points.
  - (3) Car Rentals: Points are added on the first day of the month, two months after your return date.
  - (4) Highway Buses: Points are added on the first day of the month, two months after your boarding date. If you book multiple bus segments at once, points will be added on the first day of the month, two months after your final segment's boarding date.
  - (5) Ferries: Points are added on the first day of the month, two months after your boarding date. If you book multiple ferry segments at once, points will be added on the first day of the month, two months after your final segment's boarding date.
4. You might have tax obligations for any points or other benefits you receive. If so, as a skyticket member, you're responsible for those obligations, including disclosing the information.
5. If you cancel a service eligible for point accrual, you won't receive points because the service wasn't completed. If we award points for a reservation that was canceled or changed through a method outside of this site, and we weren't aware of the cancellation at the time, those points will be deducted from your point balance.

#### ARTICLE 4 HOW TO USE YOUR POINTS

---

1. **Point Value and Usage:** As a skyticket member, you can use your points at any time within their validity period. 100 skyticket points are equivalent to 1 US dollar, and you can use them to cover part or all of the fees for services booked on our site, including our handling fees. If the price is displayed in a currency other than US dollars, it will be converted using the exchange rate at the time of use. Please note, you won't earn skyticket points when you use points for a reservation.
2. **Restrictions and Conditions:** We may limit which reservation services are eligible for point redemption or attach specific conditions to their use. You can check whether points can be used for a particular service on the payment screen of our website. If you're using multiple reservation services simultaneously, points will be split and applied proportionally to each service.
3. **Point Redemption Order:** When you use your points, those with the earliest expiration dates will be used first. If multiple points have the same expiration date, they'll be used in the following order:
  - a. Limited-time points awarded from campaigns or promotions.
  - b. Points earned from reservations.
4. **Regarding Point Usage and Misuse:** If we determine there's a possibility of fraudulent use or that allowing point usage isn't appropriate, we can deny the use of points or cancel a reservation made with points. Furthermore, if we deem the level of fraud to be severe, we reserve the right to revoke your skyticket membership.
5. **Changes/Cancellations After Point Use:** Once you've used your points, you cannot change or cancel the number of points used.
6. **Cancellations of Reservations Made with Points:** If you cancel a reservation for a service made using points, you agree that the points used will be applied towards cancellation fees or similar charges, converted at the exchange rate at the time of use. If the cancellation fees are less than the points used and the points are still within their validity period, the difference in points will be returned to your point balance. There will be no change to the expiration date of any returned points.
7. **No Point Refunds After Service Use:** Once you have actually used a service booked through our website, we will not refund any points used for that service, regardless of the reason.

#### ARTICLE 5 POINT CANCELLATION AND EXPIRATION

---

1. Even after points have been granted to a skyticket Member, the Company may cancel such points if it determines that cancellation is appropriate due to reasons such as cancellation of the relevant reservation service, system errors, or points being mistakenly granted for any other reason. In such cases, if the skyticket Member has already used the relevant points, they shall pay an amount equivalent to the value of the used points by a method designated by the Company.
2. The Company may set an expiration period for points. Once the expiration period has passed, the points will automatically expire.

3. The Company shall not provide any compensation or be held liable for any cancellation or expiration of points, except in cases where the cause is attributable to the Company.
4. If a third party uses a skyticket Member's points by using the Member's ID and password, the Company shall not return or compensate for the used points and shall not bear any responsibility, except in cases where the cause is attributable to the Company.

#### ARTICLE 6 MANAGEMENT OF POINTS

---

1. skyticket Members can check the status of point grants and usage, the number of available points, and their membership status on their My Page on the Site.
2. skyticket Members may not transfer, lend, or allow any third party to use their points or any rights related to the points.

#### ARTICLE 7 POINTS PROGRAM CHANGES, SUSPENSION, OR TERMINATION OF THE POINTS PROGRAM

---

The Company may, at its discretion and for operational reasons, change or terminate the Points Program at any time, including but not limited to changes in the point redemption rate, conditions for granting or using points, eligible services for point granting, and eligible services for point usage.

#### ARTICLE 8 REDEMPTION OR EXCHANGE

---

Even if the user discontinues use of the Site or in cases as described in the preceding article, the Company will not, under any circumstances, convert points into cash.

#### ARTICLE 9 SKYTICKET POINTS ALLOCATION BY THE COMPANY

---

If a skyticket Member, through intent or negligence (including but not limited to no-shows or unauthorized cancellations), causes damage to a third party in relation to travel services reserved through the Site, and the Company pays a penalty or compensation to the third party, the Company may use the points held by the skyticket Member to offset the amount of such penalty or compensation. In such cases, the points will be converted based on the exchange rate at the time the payment is made by the Company.

ARTICLE 10 OTHERS

---

For matters related to the granting and use of points on the Site, as well as other point-related matters not specified in these Points Usage Terms, the rules regarding the use of the Site — including those displayed on the reservation confirmation screen — shall apply.

ARTICLE 11 AMENDMENTS / REVISIONS TO SKYTICKET POINTS USAGE TERMS

---

1. The Company may revise these Points Usage Terms at any time without prior notice to users.
2. In the event of such revisions, the conditions for using the Points Program shall be governed by the revised Terms. Unless otherwise specified by the Company, the revised Terms will take effect 15 days after being posted on the Site, and such posting shall be deemed sufficient notice to users.
3. The Company shall not be held liable for any disadvantages or damages incurred by users in connection with or resulting from changes to these Terms.

ARTICLE 12 DURATION OF SKYTICKET POINTS PROGRAM

---

The Program shall commence in July 2025, with the end date to be determined. The Company reserves the right to terminate the Program at any time, at its sole discretion. In the event of termination, a notice shall be issued, and Members will be granted a period of 30 days from the date of such notice to redeem any accrued points. Following the expiration of this period, all unused points shall become void, and the Company shall not provide any form of compensation or reimbursement for the expired points.

ARTICLE 13 GOVERNING LANGUAGE OF SKYTICKET POINTS USAGE TERMS

---

This document serves as the English translation of the original skyticket Points Usage Terms, which are provided in Japanese. In the event of any discrepancies or inconsistencies between this English version and the original Japanese text, the Japanese version shall take precedence and be regarded as the authoritative source.

[Effective from July 1, 2025]

[Last Updated: July 16, 2025]